

**BiOS, Inc.**

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**FOR IMMEDIATE RELEASE**  
**July 31 2013**

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**TMJ Inc. acquires BiOS Inc., a bilingual IT outsourcing services provider as a wholly owned subsidiary to expand its IT outsourcing services and strengthen bilingual human resource solutions.**

Tokyo, JP, July 31, 2013 – TMJ Inc. (Head Office: Shinjuku-ku, Tokyo, CEO: Junichi Hayashi) part of Benesse Group has concluded the acquisition of BiOS Inc. (Head Office: Minato-ku, Tokyo), a bilingual IT outsourcing service provider.

**About BiOS**

BiOS Inc., previously a division of LINC Media Inc., became a separate entity in 2010, and has been providing bilingual IT services in Tokyo for over 15 years. Employing IT bilingual professionals, BiOS provides helpdesk/ datacenter managed services, in addition dispatch/ recruitment services to more than 80 major international companies in Japan. Over the years, BiOS has also built up a strong global partnership network.

**Purpose of the acquisition**

With the acquisition of BiOS Inc, TMJ's goal is to leverage both company's IT outsourcing strengths and expand clientele and businesses to new segments such as IT related companies and other foreign firms. Further, TMJ aims to accomplish a level of corporate synergy where for example clientele of BiOS can be offered TMJ's extensive BPO services, or utilizing BiOS's strong global partner network, TMJ can further broaden its global business development such as Value Communication Services Inc, a Chinese contact center service provider established by TMJ in 2002.

**BiOS Inc. Outline**

Date of Establishment: Aug 25<sup>th</sup>, 2010  
Registered Address: Roppongi OG building 3F, 1-3-4 Nishi-Azabu, Minato-ku, Tokyo  
CEO: Atsushi Wada (和田 淳)  
Primary Business: 1. Bilingual IT Support Outsourcing Services  
Helpdesk and Datacenter Managed Services  
Dispatch and recruit bilingual IT resources  
2. Project/Shared Services  
Office Move, Hardware/Software Procurement  
IT Service Desk and Onsite IT Support  
URL: <http://www.biosjp.com>



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**TMJ Inc. Outline** (<http://www.tmj.jp/>)

TMJ is a spin off from Benesse Corporation's in-house center, "Shinken Zemi", and became a separate entity in 1992. . With its know-how on product and quality control cultivated from TMJ's continual membership system, TMJ provides services such as design and management of contact centers, analysis, recruitment and staff training to various clients. On July 2012, - marking TMJ's 20<sup>th</sup> anniversary, TMJ (formerly known as Telemarketing Japan) officially changed its name to TMJ Inc, the company has since been expanding its businesses to areas such as BPO (Business Process Outsourcing) including back office business, in addition to the contact center business.

- Date of Establishment: April 1992
- Main office place: 7-20-1 Nishi-Shinjuku, Shinjuku-ku, Tokyo, Japan
- CEO: Junichi Hayashi
- Capital: 300,000,000 JPY (Invested: Benesse Holdings Inc. 60%, Marubeni Corporation 40%)
- Branch Offices: Tokyo, Sapporo, Sendai, Nagoya, Osaka, Okayama, Kita-Kyushu, Fukuoka, Saga, Kumamoto, Kagoshima and Shanghai (China)
- Primary Business: Investigating, designing and operating the contact centers, and development of human resources, worker dispatch, education/training and BPO related to the operation of the contact centers. Management of the back office business such as human resources, general affairs and finance.

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If you'd like more information about this topic, or to schedule an interview with Sato, please call the Administration Public Relations at +81 3 6758 2016 or email at [pr@tmj.jp](mailto:pr@tmj.jp).

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